



# Watch Gazette



December Issue 2019



## WATCH COUNCIL NEWS

**We Wish all our Watch Family and Friends an Amazing Christmas and a happy and safe New Year.**

**We will see everyone on return to Watch January 9<sup>th</sup>, 2020.**

## CEO MESSAGE



We have had a very full year, with many successes and challenges along the way.

This year sees an end to a service that we have operated for over thirty years, transport to and from home. Unfortunately, for WATCH to continue into the future some very hard financial decisions had to be made.

It is with very great sadness that we farewell our dedicated Drivers who were a big part of the WATCH family.

I would like to take this opportunity to wish all our families a safe and happy Christmas and look forward to seeing you all next year.



## IMPORATANT DATES

Watch Christmas Party and last day of year	Friday 20 <sup>th</sup> December 2019 Village Green Hotel 10-2.30pm
Staff and Clients return to Watch	Thursday 9 <sup>th</sup> January 2020
Public Holiday CLOSED	Monday 27 <sup>th</sup> January  Monday 9 <sup>th</sup> March 2020

## WATCH Values

- Quality of Life
- Empathy
- Respect for each individual
- Honest Communication

## Watch In Review

What a year it has been at Watch.  
We have welcomed to our Watch Family:-  
Nereus, Bradley, Sam, Judy and Mark,  
Sheela (Staff), Kylie and Charna (Trainees)

2019 was a huge year for Watch- not only for our staff and clients but for the army of dedicated volunteers such as our amazing Committee of Management, volunteer David, our parents, friends and carers.

Thank you for making our favourite moments from this year possible and for being a part of this incredible family we call WATCH!

**Merry Christmas and see you all in the New Year, 2020**

## Thank you

Thank you to the Clayton Church of Christ Group who volunteered their precious time and energy in cleaning our Watch Buses. It was very much appreciated.

Thank you to Rotary Club-Wheelers Hill for their ongoing support throughout 2019  
You are all very much appreciated here at Watch.

## Watch Survey

The Watch Survey was conducted throughout 2019. Thank you to all the people who did contribute and completed the survey. It is a wonderful way for Watch to determine our strengths and weaknesses and for clients/parents/carers to express their opinions.

### Areas of Strength:

- Social & community inclusion
- Program choices
- Friendships made
- Opportunities to maintain independence and skills
- Caring nature of staff
- Client focused
- Commitment to clients
- Friendly & encouraging staff

### Areas of Concern:

- More structure to program activities to keep clients engaged longer
- Effective and consistent communication with parents/carers

All of these areas concerns have been or will be discussed in staff meetings or Watch Council meetings. They will continue to be addressed over the next year and will be used to further develop our service plan at Watch.

# Farewell

To our amazing Watch Bus Drivers  
**Jeff, Kevin, Peter, Des, Bob, Robert, Alan, Ray and Wally**  
Thank you for your loyalty, hard work, patience and dedication.  
We will all miss you very much



Thank you  
**Marcelo Lizama**  
For your 14 years of loyalty and dedication to Watch.  
We have valued your passion, patience, tolerance and experience and  
We will all Miss you very much.  
Good luck on your next Adventure.



It is with a very sad heart that we say Goodbye to a very dear friend of Watch's  
**KEN GROVE,**  
Who passed away.  
We will always remember the vibrant, fun loving, charming and cheeky soul he was  
And he will be forever in our hearts.  
Rest in Peace our Friend

